

FIRST-TIME LOG IN

Why can I not log in the first time I am accessing my Westwood shores Connections account?

You may be entering your login information incorrectly. Read the Now How Do I Do That, referenced in the site footer pertaining to logging in and the user name structure. Still not successful, because believe it or not, some people have spaces in their last names and the computer did not always know how to handle that circumstance, or the first name you go by is not your legal name used on the property assessment record. Easiest solution is to Put in a request using the Contact Site Support form referenced in the site footer and you will receive a response with all the information you need to successfully login.

You may not have an account. There are several reasons you may not have an account. 1 You may be a new construction. 2 You may have recently transferred ownership and title of the home. (inherited, purchased) 3 You are a renter of the property. Renters may be referenced as residents such as in the Neighbor Watch Community Group but active accounts are reserved for property owners. 4 If no other Westwood Shores records, naming the property owners exist for a property, accounts for a property are based on the property appraisal ownership. If only one person is listed only one account is created initially. Lastly, you may not have property ownership in the Westwood Shores records, our bad, we missed data from the appraisal district.

Easiest solution is to Put in a request using the Contact Site Support form referenced in the site footer and you will receive a response with all the information you need. We will strive to find the right solution to address your specific problem and get that account for you.